




Schedule of Benefits, Limits and Excesses

Section	Description	Value (Single Trip, Annual Multi Trip & Backpacker) Cover Limit	Excess per Insured person
A	Cancellation or Curtailment	Up to €1,500	€150 (€30 Loss of deposit)
B	Emergency Medical Expenses and other expenses Including emergency assistance services	Up to €3,000,000	€150
C	Personal Accident Loss of limbs or Loss of sight Permanent Total Disablement Death benefit Death Benefit	Max Benefit Up to €15,000 €15,000 €15,000 €15,000 €2,000 (under 18 years or over 66 years)	N/A
D	Baggage and Passport Single Item Limit Valuables Limit in total Unreceipted Items Limit Unreceipted Single Item Limit Replacement of Passport Emergency Passport Travel	Up to €1,500 €150 €250 Up to €150 €50 Up to €75 Up to €75	€150
E	Personal Liability	Up to €1,000,000	€250
F	Delayed Departure	€20 per 12 hour period Up to €200	N/A
G	Holiday Abandonment	Up to €1,000 (after 24 hours)	€150
H	Missed Departure	Up to €500	€150

*Available upon payment of an additional premium and shown in the travel insurance certificate.

This statement is valid from 27/02/2012

Signed: 
Paul Byrne
Head of Customer Service

AA Ireland Limited registered office: 61a South William Street, Dublin 2. Registered in Ireland, number 389194 AA Ireland Limited trading as AA Insurance is regulated by the Central Bank of Ireland.
AA Insurance is tied to Inter Partner Assistance for the purposes of selling Travel Insurance.
This insurance is underwritten by Inter Partner Assistance.



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Product Suitability Statement



Important Notice – Statement of Suitability

This is an important document which sets out the reasons why the product(s) or service(s) offered or recommended is/are considered suitable, or the most suitable, for your particular needs, objectives and circumstances.

This is a summary of the AA Ireland Travel Insurance Policy which is underwritten by Inter Partner Assistance. It does not contain the full terms and conditions of cover, but highlights the main benefits and significant exclusions to help you decide if the policy meets your needs. The types of cover available are single, annual multi trip and backpacker as shown in the table at the end of this document. Full details are in the Policy booklet.

A Policy booklet is available to download from our website, or on request, and will be issued to you automatically if you choose to take out a policy. It is important that you read the Policy booklet carefully when you receive it and contact us immediately if there is anything you do not understand. Where a heading is underlined in this policy summary, full details can be found in your Policy booklet.

TYPES OF INSURANCE AND COVER

Travel insurance for single trips, annual multi trips and backpacker trips - *your travel insurance certificate will show your selected cover.*

CONDITIONS

- It's essential that you refer to the important conditions relating to health section in the Policy booklet as there have been some changes to this section from last year and failure to comply with these conditions may jeopardise your claim or your cover.
- You must tell us as soon as possible of any changes to your circumstances that may affect your travel insurance policy. If you do not tell us about relevant facts or changes, your policy may not be valid.
- If you're travelling to Australia and you need medical treatment you must enrol with a local Medicare office.

Special conditions apply to each section of your policy so please refer to the Policy booklet for full details.

POLICY EXCESSES

Unless you have selected to waive the excess – (your travel insurance certificate will show if you've selected this option), your policy has an excess which applies to each claim, per section, per insured person for each separate incident. The policy excess, applicable to the cover purchased is shown in the schedule of benefits on page 2 of the Policy booklet.



SIGNIFICANT OR UNUSUAL EXCLUSIONS AND LIMITATIONS

- Maximum trip durations are as follows:
 - Single Trips: 31 days
 - Annual Multi Trips: Unlimited number of trips per policy period with maximum individual trip durations of up to 31 days
 - Backpacker Trips: 365 days
- Activities and practices shown on pages 11 - 16 in the Policy wording booklet are excluded unless shown as operative on your travel insurance certificate. Please also read the general exclusions section of the Policy wording booklet.
- Travelling to a country, specific area or event to which the travel advice unit of the Department of Foreign Affairs, World Health Organisation (WHO) or similar body has advised against all or all but essential travel.
- Wilful, self inflicted injury, solvent abuse, alcohol abuse and the use of drugs.
- Unlawful actions and any subsequent legal proceedings brought against you.

Section A - Cancellation or Curtailment charges

- Redundancy caused by misconduct, resignation, voluntary redundancy or where notification of redundancy was given prior to the application for this policy.

Section B - Emergency medical and other expenses

- Treatment or surgery which in the opinion of the medical practitioner in attendance and AXA Assistance can be delayed until your return to Ireland.
- Expenses incurred as a result of a tropical disease where the recommended inoculations have not been undertaken.
- Medication, which prior to departure is known to be required.

Section D - Baggage and passport

- Valuables or your passport left unattended at any time (including in a vehicle or in the custody of carriers) unless deposited in a hotel safe or safety deposit box.
- Business goods, samples or tools used in connection with your occupation.
- Baggage contained in an unattended motor vehicle between 9 p.m. and 8 a.m. or between 8 a.m. and 9 p.m. unless it is in a locked boot or covered from view in a locked car.
- Sports equipment whilst in use and ski equipment.
- Contact or corneal lenses, hearing aids, dental or medical fittings and other items are excluded - please refer to your Policy wording booklet for the full list.
- Baggage left unattended at any time.

Section E - Personal liability

- Pursuit of any trade, business or profession, or the ownership of any vehicles, aircraft or mechanically operated watercraft.

DURATION OF THE POLICY

For Single Trip and Backpacker travel insurance, this will be from the date you arrange cover until the completion of your trip, but not in any case exceeding the period shown on the travel insurance certificate. For Annual Multi Trip travel insurance this will be from the start date of cover shown on the travel insurance certificate for individual trips during a 12 month period.

CANCELLATION PERIOD

You are free to cancel this policy at any time. If you wish to cancel within 14 days of receipt of the policy documents, please send your request in writing. You will receive a full refund providing you have not travelled and no claim has been made or is intended to be made and no incident likely to give rise to a claim has occurred. If you cancel after the first 14 days of receipt of the policy documents then no premium refund will be made. See General conditions applicable to the whole policy in the Policy booklet.

MAKING A CLAIM

For all claims call us on 01 431 1204. Claims must be made within 31 days of the event which may give rise to a claim.

COMPLAINTS

Does your complaint relate to:

A. Your policy?

If A, you need to, contact AA Ireland Travel Insurance on Tel: 01 617 9988 or post to Quality & Compliance Manager, AA Ireland, 61a South William Street, Dublin 2

B. A claim on your policy?

If B, you need to, contact AXA Assistance Claims Centre on Tel: 01 431 1204 or post to AXA Assistance Claims Centre, Kilmartin N6 Retail Park, Athlone, Co. Westmeath.

Complaints can subsequently be referred to the Financial Services Ombudsman.

Full details can be found in the Policy booklet.

SIGNIFICANT FEATURES AND BENEFITS

The table shows the maximum benefits you can claim. Some sections are optional.