

AA Emergency Home Rescue

Insurance Product Information Document

Emergency Home Rescue cover is underwritten by Inter Partner Assistance SA. Inter Partner Assistance SA is a Belgian firm authorised & regulated by the National Bank of Belgium under registration number 0487 and is regulated by the Central Bank of Ireland for the conduct of business rules under registration number C47746

Company: Inter Partner Assistance SA

Product: Emergency Home Rescue

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre contract and contractual information about the product is provided in your policy documents.

What is this type of Insurance?

Emergency Home Rescue is insurance that provides assistance in the event of certain home emergencies, which impact the safety and security of your home, potentially rendering it uninhabitable.



What is Insured?

- ✓ Plumbing problems related to leaking pipes, blocked drains or leaking radiators
- ✓ Blocked sinks, blocked or leaking waste pipes,
- ✓ Heating and hot water failure
- ✓ Total electricity failure in your property
- ✓ Boiler Repair



What is not Insured?

- ✗ Cost of trace & access to locate the source of the emergency
- ✗ Boilers over 10 years of age and/or with an output over 60 Kw/hr
- ✗ Replacement of water tanks, radiators, shower units, sanitary ware, flexible hoses, cesspits and septic tanks
- ✗ Detached outbuildings and garages
- ✗ Poor maintenance and wear and tear
- ✗ Reinstatement following repair



Are there any restrictions on cover?

- ! We will not pay more than €250 per claim
- ! Replacement of parts on a like for like basis is not guaranteed
- ! You may not claim if your property has been unoccupied for more than 40 days



Where am I covered?

- ✓ The cover provided is for private residences in the Republic of Ireland only



What are my obligations?

- Your home should be properly maintained
- Your heating system should be maintained/serviced in accordance with manufacturers' instructions
- You should call us as soon as you are aware of the emergency
- You must provide receipts for any reimbursement based claims



When does the cover start and end?

- The contract is for a duration of one year and will start on policy commencement date and will end one year later, as stated in your policy schedule

How do I cancel the contract?

- This policy is provided as part of your Home Insurance. Please refer to your Insurance Provider for details any cancellation rights for this policy.