

Private Motor Insurance



Insurance Product Information Document

Company: Aviva Insurance Ireland DAC

Product: AA Value Car Insurance

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This is a summary of our insurance policy. Complete pre-contractual and contractual information on the product is provided in the full policy documentation.

What is this type of insurance? A private car insurance policy for any vehicle built mainly for carrying passengers and taxed for private use only. The policy also offers additional benefits (as set out below) depending on the cover you have chosen.



What is insured?

Third party, fire and theft:

- ✓ **Death or bodily injury** – the amount an insured person may have to pay if legally liable for death of or injury to another person arising as a result of an accident caused by or in connection with the insured car;
- ✓ **Damage to property** – the amount an insured person may have to pay if legally liable, for damage arising as a result of an accident caused by or in connection with the car up to €30,000,000;
- ✓ **Fire, theft or attempted theft** – loss of or damage to the insured car caused by these events or self-ignition, lightning or explosion;
- ✓ **Emergency treatment** – we will pay the cost of injuries caused by or arising out of using any car, which we cover under the policy;
- ✓ **Fire Brigade Charges** – Up to €1,000;
- ✓ **Towing charges** – we will pay the reasonable cost of protecting and removing your car to the nearest suitable insurer repairer after insured damage has occurred and where appropriate return it after repair to your address;
- ✓ **New Car replacement** – If your car is less than 13 months old when it is stolen (and not recovered within 28 days of the date of loss) or if you have comprehensive cover and your car is damaged (in a single incident) and the cost of damages is more than 60% of the value of the car when new;
- ✓ **Medical Expenses** – if any occupant of the insured car is injured in an accident involving the insured car cover up to €300 for each person injured applies.

Comprehensive is all of the above, plus:

- ✓ **Accidental damage** – loss of or damage to the insured car caused by accidental means;
- ✓ **Windscreen damage/Glass cover** – for replacing or repairing broken or damaged windscreens (excluding damaged or broken mirror glass, non standard glass and glass in panoramic windscreens).

Optional covers:

Unless otherwise stated, you must pay an extra premium for these cover(s):

- **Policy Excess options** – (for a premium reduction);
- **Open driving.**

You do not have to purchase the optional covers in order to purchase the main product.



What is not insured?

Main exclusions only

- ✗ The death of or bodily injury to any person driving the insured car, or in charge of it for the purpose of driving it;
- ✗ Any accident, injury, loss, damage or liability, which happens if any vehicle shown in the insurance certificate is, at the time of the accident, being driven by a person who is not a permitted driver or is being used other than as allowed under the terms of the Certificate of Motor insurance;
- ✗ When the insured car is being driven by or is in charge of for the purpose of being driven by a person who is not complying with any conditions attaching to their driving licence;
- ✗ Damage or liability arising from war, terrorism or airside exposure;
- ✗ Loss or damage that is covered by any other insurance;
- ✗ Loss of use, loss in value, wear and tear, mechanical, electrical or electronic breakdown, damage to tyres by braking, punctures, cuts or bursts;
- ✗ The cost of importing parts or accessories from outside the EU;
- ✗ The insured car being confiscated or destroyed by or under order of any government or public or local authority;
- ✗ Any modifications unless they form part of the manufacturer's standard specification or are optional extras we have agreed to cover;
- ✗ Any claim in respect of replacement parts as a result of incorrectly fuelling the car (if you have comprehensive cover);
- ✗ Loss of or damage to the insured car caused by incorrectly fuelling the car, the use of substandard fuel, lubricants or parts;
- ✗ Loss of or damage as a result of a deliberate act by any insured person under this policy;
- ✗ Courtesy Cars are not supplied under this policy.



Are there any restrictions on cover?

- ! The excess, which is shown in your schedule of insurance (a separate document, which gives, among other information, the details of the cover you have);
- ! An additional policy excess of €2,500 applies where you do not tell us if any driver, insured under the policy has received penalty points on their driving licence;



Are there any restrictions on cover? Continued...

- ! If you have windscreen damage cover and choose not to use the insurer aligned windscreen repairers for the replacement or repair a limit of €225 for any single event applies;
- ! We will not be liable under the policy, if as a result of the incident giving rise to the claim, the person driving or in charge of the vehicle is convicted of or has a fixed penalty imposed for any drink or drug offence;
- ! You will lose all benefits and premiums under this policy if any claim is fraudulent in any way or if you or anyone acting on your behalf has used any type of fraud relating to this policy;



Where am I covered?

- ✓ We will provide insurance as set out in your policy booklet for insured events, which may happen in the Republic of Ireland, Northern Ireland, Great Britain, the Isle of Man or the Channel Islands during the term of your policy;
- ✓ Identical cover in the EU, Andorra, Iceland, Norway and Switzerland for up to 60 days, during the term of your policy.



What are my obligations?

- The answers in any proposal, statement of fact, declaration and any other document provided by you to us for this insurance must be true and complete;
- In relation to you or any driver who will drive, you must tell us if there is a material change in circumstances (which includes any new circumstances or changes in circumstances which alter the subject matter of the policy or the nature of the risk underwritten);
- You must give immediate notification of any alteration in the risk, which affects this insurance;
- You must take all reasonable steps to protect the insured car from any loss or damage, keep it in a roadworthy condition and allow the insurer free access to examine it at any reasonable time;
- You or any person whose driving is covered by the terms of the certificate must hold a licence to drive that vehicle or, if they have held a licence to drive that vehicle, must not have been disqualified from holding that licence;
- You must let us know immediately about any event which may give rise to a claim under the policy and if you become aware of any prosecution or inquest in connection with the event;
- You must not admit, deny, negotiate or settle a claim without our written permission and you must co-operate fully with us in investigating and handling any claim;
- You or any person whose driving is covered by the terms of the certificate must comply with any restriction, condition and limit on their driving licence.

The provision of insurance under your policy is conditional on you observing and fulfilling the general exceptions, conditions and terms of the policy. If by law we have to make a payment that we would not otherwise have had to make, we may seek recovery of that outlay incurred from you and/or the driver of the vehicle.



When and how do I pay?

In order to proceed with policy cover you must contact the AA in advance of the required cover start date to arrange for the payment of the premium. Payment options may include a cheque or credit/debit card payment for the full premium or a schedule of periodic direct debit instalments (note: a service charge may apply to direct debit instalments). Payment methods depend on the options available to you from the AA.



When does the cover start and end?

In return for your premium, the period of time covered by this policy is from the start date (as shown in your schedule) for a 12 month period and any further specified period, when you renew, that we agree to insure you for.



How do I cancel the contract?

You may cancel this policy at any time by notifying and returning your Certificate of Motor Insurance and windscreen disc to us. The policy will be cancelled effective from the date of receipt of the Certificate of Motor Insurance and disc or the date specified by you, whichever is later.

- If you cancel your policy in the 14 working days after the start date of the policy or the day on which you receive your policy documents, whichever is later, we will work out the premium for the period for which we have insured you and refund any balance.
- If you cancel your policy at any other time, as long as no claim has happened or there is no incident that is likely to result in a claim during the current period of insurance, we will calculate the premium for the period for which we have insured you and refund any balance that amounts to €20 or more, after any transaction charge or fixed expense has been deducted.